



Privacy Policy

Effective Date: October 25, 2024.

At Baserah Homestay, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website or make a booking with us. Please read this policy carefully. By using our website, you consent to the data practices described in this policy.

1. Information We Collect

Personal Information:

When you make a booking or contact us, we may collect personal information that can include:

- Name
- Email address
- Phone number
- Mailing address
- Payment information

Non-Personal Information:

We may also collect non-personal information automatically when you visit our website, such as:

- IP address
- Browser type
- Pages visited
- Time and date of visits
- Referring website

2. How We Use Your Information

- We use the information we collect for various purposes, including:
- To process and manage your bookings
- To communicate with you regarding your reservations
- To provide customer support
- To improve our services and website
- To send you promotional materials and updates (if you have opted in)

3. Sharing Your Information

We do not sell, trade, or otherwise transfer your personal information to outside parties except as described below:

Service Providers: We may share your information with third-party service providers who assist us in operating our website and conducting our business, provided they agree to keep your information confidential.

Legal Requirements: We may disclose your information if required to do so by law or in response to valid requests by public authorities.

4. Data Security

We implement a variety of security measures to maintain the safety of your personal information. However, no method of transmission over the internet or method of electronic storage is 100% secure. Therefore, while we strive to protect your information, we cannot guarantee its absolute security.

5. Cookies

Our website may use cookies and similar tracking technologies to enhance user experience. Cookies are small data files stored on your device. You can choose to accept or decline cookies, but this may prevent you from taking full advantage of the website.

6. Third-Party Links

Our website may contain links to third-party websites. We do not control these websites and are not responsible for their content or privacy practices. We encourage you to review the privacy policies of any third-party sites you visit.

7. Children's Privacy

Our services are not intended for children under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected such information, we will take steps to delete it.

8. Your Rights

You have the right to:

- Access the personal information we hold about you
- Request correction of any inaccuracies
- Request deletion of your personal information
- Opt-out of marketing communications

To exercise these rights, please contact us using the information provided below.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be reflected on this page with an updated effective date. We encourage you to review this policy periodically for the latest information on our privacy practices.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our practices regarding your personal information, please contact us at:

Email: rangar85@gmail.com

Phone: 07017500142 / 09412923660

Thank you for choosing Basera Homestay. We look forward to welcoming you!